

# ALCOHOLIC BEVERAGE CONTROL BOARD

**T**he Alcoholic Beverage Regulation Administration (ABRA) operates under the authority of a seven member Alcoholic Beverage Control Board (ABC Board), who are appointed by the Mayor and confirmed by the D.C. City Council. The ABC Board oversees ABRA's operations, sets policy and adjudicates contested cases in the District of Columbia.

CHARLES A. BURGER, CHAIR

VERA M. ABBOTT,  
MEMBER

JUDY A. MOY,  
MEMBER

AUDREY E. THOMPSON,  
MEMBER

PETER B. FEATHER,  
MEMBER

The ABC Board meets every Wednesday beginning at 9:30 a.m. Hearings are open to the public. For further information contact the Adjudication Division.

## DIRECTOR'S OFFICE

Maria M. Delaney, Director  
202/442-4423

Fred Moosally, General Counsel  
202/442-4423

Cynthia W. Simms,  
Community Resource Officer  
202/442-4496

## ENFORCEMENT

Al Luna, Chief Investigator  
202/442-43497

## ADJUDICATION/LICENSING

Laura S. Byrd, Chief  
202/442-4423

La Verne Fletcher, Mediation Specialist  
202/442-4499



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# ALCOHOLIC BEVERAGE REGULATION ADMINISTRATION



Government of the District of Columbia  
ANTHONY A. WILLIAMS, MAYOR

Alcoholic Beverage Regulation  
Administration  
MARIA M. DELANEY, DIRECTOR

## MISSION STATEMENT

The mission of the Alcoholic Beverage Regulation Administration (ABRA), is to provide licensing, training, adjudication, community outreach, and enforcement services to licensees, law enforcement agencies, Advisory Neighborhood Commissions (ANC), civic associations, and the general community so that they understand and adhere to all of ABRA's laws, regulations, policies, and procedures to help ensure the public's health, safety, and welfare.

## CUSTOMER SERVICE

- providing training on procedures to the community, which includes the adjudication process
- providing efficient licensing and renewal services
- strengthening the knowledge of the business community and general public to reduce underage drinking
- assuring compliance with Title 25 of the D.C. Official Code and Related Regulations
- providing historical data on individual ABC licensees

## ABRA GOALS

- Through education and training—provide improved knowledge of and compliance with Title 25 of the D.C. Official Code and Related Regulations.
- Through an accelerated intake process—improve delivery of service to our business and residential customers.
- Through an accelerated records management system—strengthen the customer service interface with our citizens.
- Through state of the art Training programs—enhance technical skills and professional standards and further customer satisfaction.

These goals are supported by outcomes and measures, which specify key results in each goal area.

## PARTNERSHIPS

- Advisory Neighborhood Commissions (ANC)
- D.C. Metropolitan Police Department (MPD)
- National Capital Coalition to Prevent Underage Drinking (NCCPUD)

## ENFORCING UNDERAGE DRINKING LAWS

ABRA was awarded an Enforcing Underage Drinking Laws grant from the Office of Juvenile Justice Delinquency Prevention. As the administrator of the grant, ABRA awarded sub grants to MPD and NCCPUD.

ABRA and MPD conduct joint compliance checks with NCCPUD youth advocates to ensure that ABC establishments do not sell alcoholic beverages to anyone under the age of 21.

ABRA has offered two multi-five day sessions of merchant trainings in 2003 on detecting fake identifications. More than 1,100 individuals that sell, serve or distribute alcoholic beverages participated in the training classes. All participants who attended the merchant trainings were informed about how the compliance checks would be conducted. More training sessions are scheduled for FY 2004.